EMERGENCY DEPARTMENT OPERATIONS AS THE CANARY IN THE HEALTHCARE SYSTEM COALMINE

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Eddy Lang is a Professor and Department Head for Emergency Medicine at Cumming School of Medicine-University of Calgary and Alberta Health Services, Calgary Zone. His areas of interest are knowledge translation, evidence-based medicine and operations research. He is a member of the GRADE working group and has led the development of GRADE-based clinical practice guidelines in pre-hospital care in the US as well as with the International Liaison Committee for Resuscitation. Dr. Lang is also an award-winning educator having received recognition at both the university, national and international levels. He also serves as Senior Editor for the Canadian Journal of Emergency Medicine, Associate Editor for both ACP Journal Club and the International Journal of Emergency Medicine. In addition, he is a member of the Canadian Task Force on Preventive Health Care (CTFPHC). Dr. Lang chaired the Canadian Association of Emergency Physicians Conference (CAEP) 2018 and he was appointed as the Scientific Director of the Emergency Strategic Clinical Network ESCN in Alberta. Dr. Lang is co-Chairing the 2022 Preventing Overdiagnosis Conference in Calgary.

Emergency Departments lie at the intersection of the hospital and community. While emergency care is fundamentally about helping people in times of crisis and serving as a safety net they are also often required to serve as a safety valve for strain and dysfunction in other parts of the healthcare system. This presentation will highlight key concepts and measures that reflect current high-profile issues in ED operations and quality of care.

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